

FAQ Supercharging Owners Event

We received several similar questions, so we have grouped them together to capture a more simplified set of answers.

1. Will you open a Supercharging site in [X] location?

We continue to expand our Supercharging locations within the UK. Specifically, within the next year we are planning to triple the existing Supercharger network. You can view our locations and expected timeframe by visiting the following website [here](#).

2. Will you offer night rates (off peak charging) for all Superchargers in the UK?

We already implement time of use pricing on a case-by-case basis globally.

3. Are you considering putting in canopies at Supercharging locations?

We are focused on Supercharger coverage and capacity expansion for now. We can't comment on future products. Please let us know if you believe it would be a welcomed addition as we take your feedback as an important element in this development.

4. Are you planning to expand existing sites that experience regular queuing?

Yes! Routes where stations are regularly congested are considered a priority. We want to prevent queuing but cannot guarantee it never happens.

5. When opening the network, how are you planning to maintain Tesla drivers' experience and how do you aim to accommodate for non-Tesla vehicles with various charging port locations, so they don't block two bays?

We want to open the network to other drivers as it supports our mission to accelerate the transition to sustainable energy. However, we try to open sites without impacting our Tesla driving customers. We are taking great care in the opening of our network. We've started with pilots in Norway, France, and the Netherlands to ensure that we understand utilisation and can get ahead of some of these concerns.

We will be opening the network in phases in the UK, starting with the sites with the most capacity.



While it is unlikely that we would revoke 3rd party capabilities, we can delay site openings to 3rd parties until we can get additional sites online in the case of high utilisation risk.

Our future product development considers accommodation of all vehicles regardless of charge port locations. Some V2 and V3 sites may see cable stealing issues but the impact has been minimal to date.

Please visit our Non-Tesla Supercharger Pilot [Support Page](#) to find out more.

6. Will you open up sites that are already suffering queuing?

UK Supercharger sites that are regularly beyond capacity will not be prioritised to open up to all EVs.

7. When the network is opened up, will non-Tesla owners be charged differently from Tesla owners?

Non-Tesla drivers are creating more costs. They use our chargers less effectively (by blocking stalls, charge slower, add complexity). We therefore have an ad-hoc tariff that reflects that. Tesla drivers have enabled us to invest our network when buying a car and therefore have access to a lower rate. However, we decided that non-Tesla's should also be able to access the same low rates. However, for that they need to subscribe to a monthly subscription.

8. What non-tesla driver education is planned so they know how to use Supercharges and which sites are available to them?

The Tesla App! Our App includes useful reminders and graphics for non-Tesla owners on where sites are, how to park, and use the network.

